

Enterprise Features

net2phone comes standard with a full set of advanced features and administrative tools that can help everyone on your team work smarter and communicate more effectively.

Calling Features



unlimited calling

US, Canada, PI US over 20 international destinations.



virtual receptionist

Customized auto attendant to answer & route calls.



busy lamp field

See who's on the phone via your phone display.



music on hold

Let your callers hear music or recorded audio.



call queue

Route callers to the next available person.



call recordings

Record calls as they are happening.



time based greetings

Customized messaging for holidays or special hours.



conferencing

Have a three way conversation - or more!



ring groups

Calls can automatically ring to specific departments.



call parking

Place calls on hold & pick them up on another phone.



company directory

Find users' extensions by first and last name.



interoffice paging

Page the whole office or by extension.



call screening

Lets you know who is calling before you answer.



7-digit dialing

Set a specific area code to default.



extension dialing

Reach all users in your org, even other locations.



call pickup

Pick up a call from one extension on another.



call transfer

Transfer calls to other users or departments.



consulted transfer

Announce the caller prior to transferring.



call forwarding

Forward calls to another number or device.



call waiting

Get notified on a call when someone else is calling.



voicemail

Let users leave a message when you're unavailable.



speed dial

Use the line keys to enable one-touch dialing.



do not disturb

Send all incoming calls directly to voicemail.



caller ID

A visual display shows who is calling you.



calls on hold

Place a current call on hold while you answer another.

Mobility & On-The-Go Features



mobile twinning

Your desk phone extension can ring on your mobile.



remote office

Combine multiple offices under one phone system.



voicemail-to-email

Listen to your messages right from your email.



find me/follow me

Route calls to "follow" you on different numbers.



integrated apps

Configurable with open source calling apps.

Stability Features



call continuity

Your service stays up, even if your internet goes down.



e911

Set an address where responders can send help.



fax support

Faxing services always on, even if the internet is down.



simultaneous ring

Ring on several devices so you'll never miss a call.



directory assistance

More accessibility so customers can reach you.

Phone Number Options



number porting

Keep your existing numbers - we'll port them for free.



fax number

Send faxes without tying up your phone line.



direct number

Get a new main office number from net2phone.



toll free number

Sound more professional with a toll free number.



virtual number

Get numbers from 50+ countries and 300+ cities.

Management Tools



admin panel

Manage features & functions on users/extensions.



user portal

Users can customize their own options.



presence panel

See who's available and click to call.



call logs

Call records for your account or specific users.



reporting

Analyze your calling traffic and history.

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